



## TERMS AND CONDITIONS

### Trials

All trials happen at Razana's home. One guest allowed per trial. Bride to come to the trial prepared with makeup and hairstyle references of desired looks. For hair trials all hair needs to be clean. Trials to take place within a month of the wedding or as close to the wedding date as possible.

### Deposit and booking

50% non-refundable deposit secures the wedding date and times. In the event that the wedding is cancelled, or postponed to a new date, the deposit is forfeited. As soon as deposit is paid, or as soon as possible, bride to confirm the time slots booked.

### Times

Bride to set aside at least 1 hour for makeup application and 1 hour for hairstyle on the wedding day. Indian bride to set aside 1,5 hours for makeup and 1,5 hours for hairstyle on the wedding day. Bridal hairstyle with clip in hair extensions need at least 1,5 hours on the wedding day. Bride to ensure that there is enough time for the bridal party to get ready between ceremony and reception.

Large bridal party bookings need to start getting ready as early as possible as per schedule from Razana. Please provide name of each bridesmaid/wedding guest that will require hair/makeup for the purpose of preparing the schedule. A late penalty of R100 per hour will apply if the bridal party comes late and goes off schedule. Early booking penalty fee of R100 if booked to start before 6am, applicable to any day of the week. Late night booking penalty fee of R100 if booked to end later than 7pm, applicable to any day of the week. All makeup applications to be complete in one booking. Example, booking is for 4 faces. 3 Faces want morning application, 1 face wants afternoon application. The 4th face will be charged extra to come back at a later time.

### Lipstick, false lashes, hair extensions

Each bride to have their own lipstick to touch up with on the day. Razana will advise on the colour and brand at the trial. Bride responsible for the purchasing of her false lashes and or hair extensions. Razana will advise on the brand and code at the trial.

### Location

Booking is assumed to take place in one location. In the event that there are two or more locations for one booking, the client will be charged for the other locations as well.

### Prices

All prices are based on a full face of makeup:

- In the event that the client wants all or most of her own products to be used on her face, she will still be charged at the price on the price list.

- In the event that the client wants only part of her face done e.g. eyes only or skin only, then a full face of makeup will still be charged. Walima function, or Renewing of Vows Ceremony falls under a full bridal makeup application and not special occasion makeup.

### Cancellations and changes

- Any booking cancellations after 5 days within trial date will forfeit full deposit.

- Any booking cancellations within 2 weeks of the wedding date will forfeit deposit.

- Any changes made to the original booking agreed via whatsapp or email within 2 weeks of the wedding, for example line items removed, will still be charged for as per the original agreement.

- Any changes made to the original booking agreed via whatsapp or email within 2 weeks of the wedding, for example line items added, cannot be guaranteed as I may not have space in my schedule by then to amend my day.

### Discounts

Discounts offered to bookings of 8 faces or more. Any bookings under 8 faces in one booking, do not qualify for a discount. In the event that you have received a discount based on your original booking, and your numbers are reduced to fewer faces, your discount will be forfeited.

Once deposit is secured, it is assumed that you have read and accepted the above terms and conditions.